



## **Knowledge-Based Decision Making Process**

In this process, there are two segments to our conversation:

- a. Dialogue – to understand
- b. Deliberation – to decide (i.e. vote). This process poses four questions:

### Discretionary

- 1) What do we know about the needs, wants and preferences of our members, prospective members and customers relevant to this decision? = **WHY?**
- 2) What do we know about the current and evolving dynamics of our profession relevant to this decision? (Foresight) = **WHY?**
- 3) What do we know about the strategic position and internal capacity of our organization relevant to this? = **HOW?**
- 4) What are the ethical implications of our choices relevant to this decision? = **RISKS**

With regard to each decision the Board is asked to make, we must ask ourselves:

- 1) Do we know exactly what we are being asked to do?
- 2) What are the pros and cons of doing this?
- 3) What do we know about our members' environment that's relevant to this decision?
- 4) What do we know about our members' needs relevant to this decision?
- 5) What is our internal capacity for doing this?
- 6) What are the financial ramifications for doing this?
- 7) What are the risks and benefits of doing this?
- 8) How does this relate to the Strategic Plan and the committee charge?

## **KNOWLEDGE-BASED DECISION MAKING PROPOSAL FORMAT**

Statement of Problem/Issue:

Proposed Solution:

Needs Assessment:

Discussion:

- 1) What exactly are we being asked to do?
- 2) What are the pros and cons of doing it?
- 3) What do we know about our members' environment that's relevant to this decision?
- 4) What do we know about our members' needs relevant to this decision?
- 5) What is our internal capacity for doing this?
- 6) What are the financial ramifications for doing this?
- 7) What are the risks and benefits of doing this?
- 8) How does this relate to the Strategic Plan and the committee charge?

Committee Action:

Rationale for Committee Action:

Reference to staff background material: